FMC Agreement 1 No. 0 71 - 024

The Cruise Lines International Association Agreement

Fifth Revised Page No. 3

ARTICLE 3 - PARTIES TO THE AGREEMENT

The parties to this Agreement are:

AMERICAN HAWAII CRUISES 2 North Riverside Plaza Chicago, IL 60606

CARNIVAL CRUISE LINES 3655 NW 87th Avenue Miami, FL 33178

CELEBRITY CRUISES, INC. 5200 Blue Lagoon Drive Miami, FL 33126

COMMODORE CRUISE LINE, LTD. 4000 Hollywood Boulevard Suite 385, South Tower Hollywood, FL 33021

COSTA CRUISE LINES World Trade Center Bldg. 80 SW 8th Street Miami, FL 33130-3097 RECEIVED



FMC Agreement No.: 010071-024 Effective Date: Friday, November 10, 1995 Downloaded from WWW.FMC.GOV on Wednesday, April 26, 2017

Fifth Revised Page No. 4

CRYSTAL CRUISES
2121 Avenue of the Stars, Suite 200
Los Angeles, CA 90067

CUNARD CROWN CRUISES 555 Fifth Avenue New York, NY 10017

CUNARD EUROPAMERICA RIVER CRUISES 555 Fifth Avenue New York, NY 10017

CUNARD QUEEN ELIZABETH 2 555 Fifth Avenue New York, NY 10017

CUNARD ROYAL VIKING LINE 555 Fifth Avenue New York, NY 10017

DELTA QUEEN STEAMBOAT CO. 30 Robbin Street Wharf New Orleans, LA 70130-1890

DOLPHIN CRUISE LINE 901 South America Way Miami, FL 33132-2073

EPIROTIKI LINES, INC. 551 Fifth Avenue, Suite 1416 New York, NY 10176

HOLLAND AMERICA LINE 300 Elliott Avenue West Seattle, WA 98119

MAJESTY CRUISE LINE 901 South America Way Miami, FL 33132 The Cruise Lines International Association Agreement

Fifth Revised Page No. 5

NORWEGIAN CRUISE LINE 95 Merrick Way Coral Gables, FL 33134

OCEANIC CRUISES c/o Tourism Marketing Specialists 5757 W. Century Boulevard, Suite 390 Los Angeles, CA 90045

ORIENT LINES, INC. 1510 S.E. 17th Street Ft. Lauderdale, FL 33316

PEARL CRUISES 6301 N.W. 5th Way, Suite 4000 Ft. Lauderdale, FL 33309

PREMIER CRUISE LINES 400 Challenger Road Cape Canaveral, FL 32920

PRINCESS CRUISES 10100 Santa Monica Blvd. Los Angeles, CA 90067

RADISSON SEVEN SEAS CRUISES 600 Corporate Drive Ft. Lauderdale, FL 33334

REGENCY CRUISES 260 Madison Avenue New York, NY 10016

ROYAL CARIBBEAN CRUISES, LTD. 1050 Caribbean Way Miami, FL 33132

ROYAL CRUISE LINE
1 Maritime Plaza
Suite 1400
San Francisco, CA 94111

The Cruise Lines International Association Agreement

Fourth Revised Page No. 6

SEABOURN CRUISE LINE 55 Francisco Street San Francisco, CA 94133

SEAWIND CRUISE LINE 1750 Coral Way Miami, FL 33145

SILVERSEA CRUISES 110 E. Broward Boulevard Fort Lauderdale, FL 33301

SUN LINE CRUISES 1 Rockefeller Plaza Suite 315 New York, NY 10020

WINDSTAR CRUISES 300 Elliott Avenue West Seattle, WA 98119

WORLD EXPLORER CRUISES
555 Montgomery Street, Suite 1400
San Francisco, CA 94111-2544

Third Revised Page No. A-1

APPENDIX A

TERMS AND PROVISIONS REGARDING AFFILIATION OF INDEPENDENT TRAVEL AGENTS

- 1. <u>DEFINITION</u>. For purposes of this Agreement, an Independent Travel Agent (hereinafter "Agent" or "Agency") is defined as any person, entity or department of an entity that is engaged in the business of selling travel or travel related services.
- AGENCY FEES. An application fee of U.S. \$85.00 and an Annual Agency Fee of U.S. \$170.00, the levels of which may be changed from time to time by the Association, shall be collected for each location at the time of application. Agencies notified of listing during the first nine (9) months of any fiscal year shall pay the full annual fee; agencies notified during the last three (3) months of any fiscal year shall pay the full annual fee which shall be credited for the full ensuing fiscal year. Agency Fees (non-refundable) shall be collected for each location on or before the commencement of each fiscal year and the Association shall thereafter promptly give notice to any Agency from whom it has not received an Annual Agency Fee. Such notice shall include a final notice for payment, and failure to remit within the time specified will subject the Agency concerned to automatic termination without further notice. Reinstatement can be effected, as of the date of postmark of the delinquent payment, by mailing to the Association the amount of such payment, plus a sum equal to one-half the Annual Agency Fee; said sum being acknowledged by the Association and by the involved Agency as constituting liquidating damages for such delinquency to be applied because the amount of actual damages would be difficult if not impossible to ascertain.
- 3. <u>CONSIDERATION OF APPLICATION</u>. An applicant for listing shall submit a completed application, in a form prescribed by the Association, and tender payment of the application fee and the Annual Agency Fee. When an applicant has complied with the conditions set forth herein, its name shall be placed on the Master List of Independent Travel Agents and it shall be promptly notified of that action. In the event an application is denied, notice shall be given containing the reasons for such denial.

FMC Agreement No.: 010071-024 Effective Date: Friday, November 10, 1995 Downloaded from WWW.FMC.GOV on Wednesday, April 26, 2017 The Cruise Lines International Association Agreement

Third Revised Page No. A-4

STATEMENT OF POLICY AND PROCEDURE

(To be maintained at the principal office of CLIA and at the offices of Member Cruise Lines; available to Applicants and to Listed Agents upon request)

A. AGENCY FEES.

An Annual Agency Fee of U.S. \$170.00, the levels of which may be changed from time to time by the Association, shall be collected for each location on or before the commencement of each fiscal year. When the Association is notified of a change in the form of ownership or in control, or the ability to control management of the Agency, a new Annual Agency Fee will be collected from the new owners for each Agency location affected.

B. THE RIGHTS OF AFFILIATED AGENTS.

- 1. INVOLUNTARY TERMINATION OF AFFILIATION: NOTICE AND OPPORTUNITY TO BE HEARD. Should the Association determine that an event has occurred which gives rise to grounds for an involuntary termination of affiliation, the Agency shall be notified of such grounds and shall be granted a reasonable opportunity to dispute the grounds for involuntary termination. Should the Association thereafter determine that involuntary termination is warranted, the Member Companies and the Agent shall simultaneously be notified that affiliation has been terminated, stating the reasons therefor. Notice shall be given by certified mail, return receipt requested.
- 2. <u>EFFECT OF INVOLUNTARY TERMINATION OF AFFILIATION</u>. The involuntary termination of an Agent's affiliation for any of the causes listed in Condition (e) to Conditions for Agency Affiliation shall be deemed sufficient cause for cancellation and removal of the Agent's name from the Master List of Independent Travel Agents.
- 3. OPPORTUNITY FOR REVIEW. The Agent will be given the opportunity for review of the grounds giving rise to involuntary termination of affiliation. The Agent must exercise such right within fifteen (15) days from the date of the Association's certified mail notice.

SIGNATURE PAGE

IN WITNESS WHEREOF, the below listed parties, constituting the Member Lines of the Cruise Lines International Member Lines of the Cruise Lines International Section ("CLIA"), have caused this modification to Fifth Revised Pages No. 3, 4, and 5, Fourth Revised Page No. 6, and Third Revised Pages No. A-1 and A-2 of FMC Agreement No. 003-010071 to be executed on their behalf by their authorized representative, James G. Godsman, President of CLIA, this 17th day of Quigust, 1995. The modifications amend Article 3 - "Parties to the Agreement" and Appendix A - "Terms and Provisions Regarding Affiliation of Independent Travel Agents" with respect to administrative matters duly approved by the CLIA Member Lines.

American Hawaii Cruises Carnival Cruise Lines Celebrity Cruises, Inc. Commodore Cruise Line, Ltd. Costa Cruise Lines Crystal Cruises Cunard Crown Cruises Cunard EuropAmerica River Cruises Cunard Royal Viking Line Cunard Queen Elizabeth 2 Delta Queen Steamboat Co. Dolphin Cruise Line Epirotiki Lines, Inc. Holland America Line Majesty Cruise Line Norwegian Cruise Line Oceanic Cruises Orient Lines, Inc. Pearl Cruises Premier Cruise Lines Princess Cruises Radisson Seven Seas Cruises Regency Cruises

Royal Caribbean Cruises, Ltd.
Royal Cruise Line
Seabourn Cruise Line
Seawind Cruise Line
Silversea Cruises
Sun Line Cruises
Windstar Cruises
World Explorer Cruises

James G. Godsman, President of CLIA and duly authorized representative of the CLIA Member Lines